

# Community Service by Lighthouse Health Plan: February's Excellence in All Story

*The following Excellence in All story shares some highlights of community service work performed by Lighthouse Health Plan team members and was featured in the staff new blog of Lighthouse Health Plan partner Evolent Health.*

by [Courtney Asbill](#)

February 12, 2019, Pensacola, Fla - Lighthouse Health Plan—which recently went live on February 1, 2019—is a local, community-based health plan in Pensacola, FL created and run by doctors. Lighthouse serves Medicaid Regions 1 and 2 in the Florida Panhandle as a Provider Sponsored Network (PSN). Lighthouse's mission is to partner with doctors, members and the community for better health.

*For questions on content, please email Shana Kay, Director of Market Operations for the Lighthouse Health Plan.*

## Supporting Those Affected by Hurricane Michael

Weeks after the Lighthouse Health Plan implementation team settled into the Pensacola office, Hurricane Michael hit Panama City, FL leaving a path of devastation. The storm hit already poverty-stricken areas, and many Medicaid recipients lost everything. Members of the Lighthouse Health plan implementation team sustained damage to their homes and providers were displaced from their offices. As soon as it was safe, two of Evolent's Community Engagement Coordinators traveled to Bay County and volunteered at the Bozeman shelter—serving 200 displaced residents!





Hearing the desperate needs of the displaced residents and witnessing the devastation encouraged the team to do more. Lighthouse also partnered with Farm Share, a local food bank that collects extra fresh food from farmers in our region and distributes it throughout the community to sponsor a truck filled with fruits, vegetables and other fresh food. The truck was delivered just in time for Thanksgiving to community members who had been impacted by the hurricane.





### Service During the Holiday Season

Nearly one in three Florida Panhandle children live in poverty. As a local community health plan that largely serves children, the Lighthouse team wanted to do their part for the community during the holidays. Lighthouse partnered with Baptist Health Care and the Baptist Health Care Foundation Helping Hands team for their annual holiday giving program. Each year, the foundation provides funds to help bring Christmas cheer to classes at C. A. Weis Elementary School.





Baptist Health Care departments and partners, including Lighthouse, provided volunteers who shopped for Christmas gifts for over 500 students in 33 classes. The foundation provided \$65 for gifts and \$5 for party supplies and snacks per student to the adoptee teams who shopped and helped plan the holiday party held December 20, 2018. The volunteer teams worked closely with teachers to ensure special needs and wishes were granted for each student.



